



The SWC, WorkSource Spokane, and all service providers participating in ISD have responsibilities in implementing and managing aspects of ISD. These responsibilities are defined as follows:

Spokane Workforce Council (SWC):

- Lead ISD at the local level;
- Identify and oversee the WorkSource operator and WIOA Title I service providers;
- Certify WorkSource Comprehensive, Affiliated and Connection Sites;
- Work with partners to increase service integration as appropriate based on community needs and partner resources;
- Negotiate local performance measures;
- Conduct program oversight to ensure appropriate use, management, and investment of workforce resources;
- Provide clarity on local goals for workforce programs and support the necessary professional development to support these goals; and
- Communicate expectations for the implementation and management of ISD.

Employment Security Department (ESD):

- Administer and oversee WIOA Title III Employment Services (Wagner-Peyser) public labor exchange programs, Unemployment Insurance, Trade Act, WorkFirst, and Veterans Employment and Training programs in Spokane County;
- Provide staffing and infrastructure, including labor market information, customer information management and reporting systems, and facilities for WorkSource Spokane;
- Provide WIOA Title I Adult and Dislocated Worker funded job seeker and business services in coordination with Career Path Services; and
- Coordinate implementation of ISD with co-enrollment at the local level with the SWC and Career Path Services.

Career Path Services (CPS):

- Act as the local one-stop operator for the Spokane WorkSource Campus and affiliated sites in Spokane County;
- Support the integration of service delivery within WorkSource sites as described in this manual, specifically:
 - Maintain standards and accountability,
 - Promote a consistent, coordinated and quality menu of services,
 - Support communication within and across sites,
 - Deliver staff training across all WorkSource partner agencies;
- Provide WIOA Title I Adult and Dislocated Worker funded job seeker and business services in coordination with Employment Security Department; and
- Coordinate implementation of ISD with co-enrollment at the local level with the SWC and Employment Security Department.