

**WIA Eligibility Policy #W401 – Chart of Service - Attachment F**

666.140 Which individuals receiving services are included in the core indicators of performance?

(a) The core indicators of performance apply to all individuals who are registered under 20 CFR 663.105 and 664.215 for the adult, dislocated worker and youth programs, except for those adults and dislocated workers who participate exclusively in self-service or informational activities. (WIA sec. 136(b)(2)(A).)

1. For registered participants, a standardized record that includes appropriate performance information must be maintained in accordance with WIA section 185 (a)(3).

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| **Core Services-Self-Service**  Informational  (no registration required) | **WIA Core Services** (registration required) | **WIA Intensive Services** (registration required) | **WIA Training Services**  (registration required) |
| Determination of eligibility to receive assistance under Title IB | Staff assisted job search & Placement assistance, including career counseling | Comprehensive & specialized assessment, such as diagnostic testing & interviewing | Occupational Skills training |
| Outreach, intake (which may include WPRS referrals) & orientation to the One-Stop center | Follow-up services, including counseling regarding the workplace1 | Full development of individual employment plan | On the job training |
| Initial assessment of skill levels, aptitudes, abilities & need for supportive services | Staff assisted job referrals (such as testing & background checks) | Group counseling | Workplace training & cooperative education programs. |
| Employment statistics information including job vacancy listings, job skill requirements for job listings, & info. on demand occupations | Staff assisted job development (working with employer & jobseeker) | Individual counseling & career planning | Private sector training programs |
| Performance info. On eligible training providers | Staff assisted workshops and job clubs | Case management | Skill upgrading & retraining |
| Performance info. On the local One-Stop delivery system |  | Short-term pre-vocational services | Entrepreneurial training |
| Information on supportive services and referral to supportive services |  | Follow-up services, including counseling for registrants (those previously receiving intensive/training services) after entering employment | Job readiness training |
| Information regarding filing for Unemployment compensation |  |  | Adult education and literacy activities in combination with training |
| Assistance in establishing eligibility for welfare-to-work activities and for other training and education programs |  |  | Customized training |
| Resource room usage |  |  |  |
| Internet browsing (job, information and training searches) |  |  |  |
| Internet accounts (Career Kit, Personnel Kit) |  |  |  |
| Initial development of employment plan |  |  |  |
| Talent referrals (informational, e.g., talent scouts, labor exchange referrals of resumes without further screening) |  |  |  |
| Workshops and job clubs |  |  |  |

1 The individual would already be registered to be receiving follow-up services.