

# Spokane Workforce Development Area Local GMAP

July Report  
Presented: August 22, 2008



**Employment  
Security  
Department**

WASHINGTON STATE

# **Workforce Investment Act (WIA)**

# WIA Adult Program PY08

## Contracted Performance Measures - Cumulative 7/1/08 - 6/30/09

(Carry-In: )	205											
<b>Total Participants</b>	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June
Total Served - Planned	224	244	264	284	304	319	334	349	364	379	394	410
Total Served - Actual	230											
% of plan	103%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
New Registrants Planned	20	40	60	80	100	115	130	145	160	175	190	206
New Registrants Actual	25											
% of plan	125%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>Exits</b>	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June
Total Exits Planned	17	34	51	68	85	102	119	136	153	170	187	245
Total Exits Actual	38											
% of plan	224%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Placement Planned	15	30	45	60	75	90	105	120	135	150	165	221
Placement Actual	38											
% of plan	253%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Other Exits Actual	0											
Neutral Exits	0											
<b>Wage at Placement</b>	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June
Planned	\$11.75	\$11.75	\$11.75	\$11.75	\$11.75	\$11.75	\$11.75	\$11.75	\$11.75	\$11.75	\$11.75	\$11.75
Actual	\$13.76											
% of plan	117%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>Expenditures</b>	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June
Planned	\$68,742	\$137,484	\$206,226	\$274,968	\$343,710	\$412,452	\$481,194	\$549,936	\$628,678	\$687,420	\$544,401	\$643,388
Actual	\$78,111											
% of plan	114%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Service Providers: Career Path Services and Employment Security

# WIA Dislocated Worker Program PY08

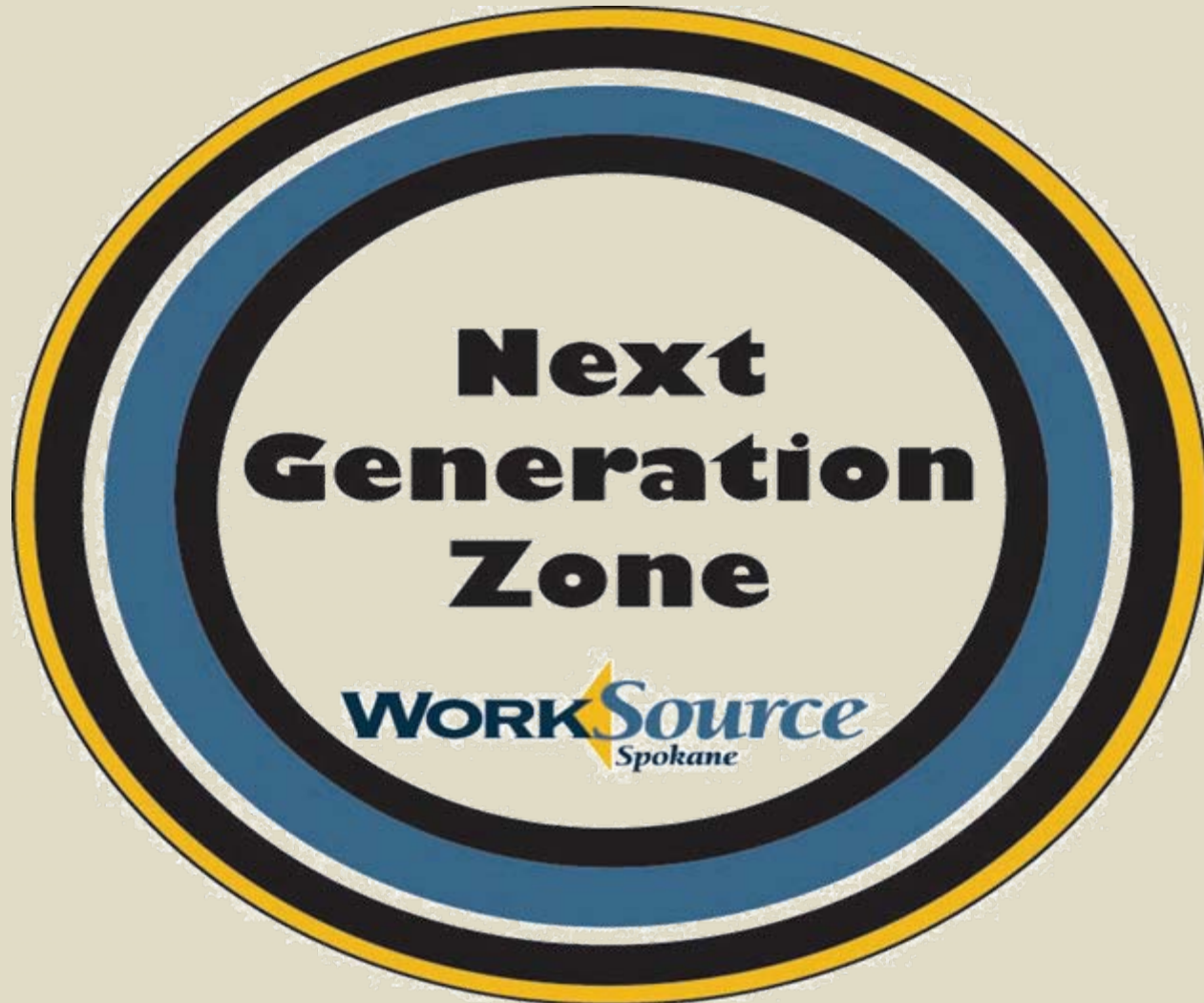
## Contracted Performance Measures - Cumulative 7/1/08 - 6/30/09

Yellow is mod (Carry-In: ) 264												
Total Participants	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June
Total Served - Planned	279	299	319	339	359	371	383	395	407	419	431	440
Total Served - Actual	298											
	107%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
New Registrants Planned	20	40	60	80	100	112	124	136	148	160	172	181
New Registrants Actual	34											
% of plan	170%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Exits	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June
Total Exits Planned	20	40	60	80	110	130	150	170	190	220	240	262
Total Exits Actual	46											
% of plan	230%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Placement Planned	18	36	54	72	100	118	136	154	172	200	218	236
Placement Actual	46											
% of plan	256%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Other Exits Actual	0	0	0	0	0	0						
Neutral Exits	0	0	0	0	0	0						
Wage at Placement	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June
Planned	\$14.75	\$14.75	\$14.75	\$14.75	\$14.75	\$14.75	\$14.75	\$14.75	\$14.75	\$14.75	\$14.75	\$14.75
Actual	\$17.46											
% of plan	118%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Expenditures	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June
Planned	\$80,368	\$160,736	\$241,104	\$321,472	\$401,840	\$482,208	\$562,576	\$642,944	\$723,312	\$803,680	\$884,048	\$1,023,920
Actual	\$78,111											
% of plan	97%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

## WIA OJT/WEX PY08

Jul-08		Actual OJTs	OJT Goal	Avg Wage OJT	Avg Wage OJT Goal	# of WEXs*	WEX Goal
AD	Frank	6	40	\$11.41		2	12
	Brad	7	40	\$10.85		3	12
	<b>Cumulative AD</b>	<b>13</b>	<b>80</b>	<b>\$11.10</b>	<b>\$12.00</b>	<b>5</b>	<b>24</b>
DW	Frank	6	60	\$11.90		0	4
	Brad	4	60	\$12.12		0	4
	<b>Cumulative DW</b>	<b>10</b>	<b>120</b>	<b>\$11.98</b>	<b>\$15.00</b>	<b>0</b>	<b>8</b>
YO	Frank	0	6	\$0.00			
	Brad	1	6	\$9.25			
	<b>Cumulative YO</b>	<b>1</b>	<b>12</b>	<b>\$9.25</b>	<b>\$10.00</b>	<b>27</b>	<b>100</b>
<b>Roll-Up</b>		<b>24</b>	<b>212</b>	<b>\$11.39</b>	<b>\$10.00</b>	<b>32</b>	<b>132</b>
* WEX wage is \$8.07							
<b>High Wage AD</b>		\$13.00		<b>High Wage DW</b>		\$17.50	
<b>Low wage AD</b>		\$9.00		<b>Low Wage DW</b>		\$9.00	

# WIA Youth Program



## Next Generation Zone

### **Situation:**

- Exceeding new enrollments/total enrollments plans for July at 101%.
- How will the NGZ move “from GOOD to GREAT” in PY 08?
- Desire to enhance core services for all youth job seekers coming into WorkSource.

### **Analysis:**

- Traffic to Next Gen Zone has been steady with all indications from comparative data provided by Carri Callaghan implies a 28% increase in the number of youth job seekers coming into WorkSource Spokane since July 1, 2007 to June 30, 2008 with the greatest increases in 16, 17, 18 and 19 year olds seeking services.
- Unsure of the involvement of 20 and 21 year olds with the Next Generation Zone
- What will customers need for enhanced services?

### **Plan of Action:**

- Some tools for informing applicants about Job Zone 1 and Job Zone 2 options have been developed and were shared with staff in July.
- Reorganization of Open Job Orders reflect Job Zone classifications beginning in July to help all job seekers.
- Two new staff positions within the Next Generation Zone began July 1<sup>st</sup> that focus on workshops for youth, follow up activities to keep them employed, documentation of credentials to meet post-exit Common Measures/Performance Standards.
- Additional Information is being gathered on older youth seeking services in WorkSource to identify needs for possible new services directed toward this older youth age group.

**Persons Responsible:** Cami Hanson, Anne Millane

# Next Generation Zone

## Workforce Investment Act - Youth Program PY08

### Contracted Performance Measures - Cumulative 7/1/08 - 6/30/09

(Carry-In: )	248												
<b>Total Participants</b>	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	
Total Served - Planned	263	283	303	323	343	358	373	388	403	418	433	450	
Total Served - Actual	264												
% of plan	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
Not Low Income (5% Max)	10												
% of Total Served	4%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
New Registrants Planned	20	40	60	80	100	115	130	145	160	175	190	207	
New Registrants Actual	16												
% of plan	80%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
<b>Exits</b>	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	
Total Exits Planned	22	44	66	88	110	130	155	180	205	225	250	270	
Total Exits (Actuals - Neutrals)	22												
% of plan	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
Employment Placement Planned	12	24	36	48	60	70	85	100	110	115	125	130	
Employment Placement Actual	18												
% of plan	150%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
% of Total Exits Employed	82%	0%	0%	0%	0	0%	0%	0%	0%	0%	0%	0%	
Other Positive Exits Planned	10	20	30	40	50	60	70	80	95	110	125	140	
Other Positive Exits Actual	4												
% of plan	40%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
Non-Positive Exits Planned	54	54	54	54	54	54	54	54	54	54	54	54	
Non-Positive Exits Actual	0												
Neutral Exits	0												
<b>Wage at Placement</b>	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	
Young Youth-Planned	\$9.00	\$9.00	\$9.00	\$9.00	\$9.00	\$9.00	\$9.00	\$9.00	\$9.00	\$9.00	\$9.00	\$9.00	
Actual	\$9.95												
% of plan	111%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
Older Youth-Planned	\$9.60	\$9.60	\$9.60	\$9.60	\$9.60	\$9.60	\$9.60	\$9.60	\$9.60	\$9.60	\$9.60	\$9.60	
Actual	\$9.37												
% of plan	98%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
<b>Expenditures</b>	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	
Planned	\$72,397	\$185,042	\$277,562	\$370,083	\$462,604	\$555,125	\$647,645	\$740,166	\$832,957	\$925,208	\$1,017,728	\$1,157,777	
Actual	\$82,274												
% of plan	114%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	

Targets	Actual
In-School Youth	40%
Out-of-School Youth	60%
Younger Youth (14-18)	60%
Older Youth(19-21)	40%
Not-Low Income - max of	5%

# Next Generation Zone

WorkSource Specialist \_\_\_\_\_

## July 2008

Applicant \_\_\_\_\_

All Classes in July will be held in the Ponderosa Room.

Monday	Tuesday	Wednesday	Thursday	Friday
IS / OS YY / OY WIA referred? Yes No	<b>1</b> <u>GED Instruction</u> 8:30am-12:30pm	<b>2</b> <u>GED Instruction</u> 8:30am-12:30pm	<b>3</b> <u>GED Instruction</u> 8:30am-12:30pm <u>Interviewing for a Job (by appt only)</u> 2:30-3:30	<b>4</b> The GED Classroom is closed on Fridays.
<b>7</b> <u>GED Instruction</u> 8:30am-12:30pm <u>WIA Youth (16-21)</u> <u>Services Orientation</u> 1:00-2:00 <u>CASAS Testing</u> 3:00-4:00	<b>8</b> <u>GED Instruction</u> 8:30am-12:30pm	<b>9</b> <u>GED Instruction</u> 8:30am-12:30pm	<b>10</b> <u>GED Instruction</u> 8:30am-12:30pm <u>Writing Resumes</u> 3:30-4:30	<b>11</b> The GED Classroom is closed on Fridays.
<b>14</b> <u>GED Instruction</u> 8:30am-12:30pm <u>WIA Youth (16-21)</u> <u>Services Orientation</u> 1:00-2:00 <u>CASAS Testing</u> 3:00-4:00	<b>15</b> <u>GED Instruction</u> 8:30am-12:30pm <u>How to Get and Keep a Job</u> 2:00-3:00	<b>16</b> <u>GED Instruction</u> 8:30am-12:30pm <u>Job Search</u> 1:30pm—2:30pm	<b>17</b> <u>GED Instruction</u> 8:30am-12:30pm <u>Interviewing for a Job (by appt only)</u> 3:30pm—4:30pm	<b>18</b> The GED Classroom is closed on Fridays.
<b>21</b> <u>GED Instruction</u> 8:30am-12:30pm <u>WIA Youth (16-21)</u> <u>Services Orientation</u> 1:00-2:00 <u>CASAS Testing</u> 3:00-4:00	<b>22</b> <u>GED Instruction</u> 8:30am-12:30pm <u>How to Get and Keep a Job</u> 1:30pm—2:30pm	<b>23</b> <u>GED Instruction</u> 8:30am-12:30pm <u>Writing Resumes</u> 1:30pm—2:30pm	<b>24</b> <u>GED Instruction</u> 8:30am-12:30pm <u>Job Search</u> 1:30pm—2:30pm	<b>25</b> The GED Classroom is closed on Fridays.
<b>28</b> <u>GED Instruction</u> 8:30am-12:30pm <u>WIA Youth (16-21)</u> <u>Services Orientation</u> 1:00-2:00 <u>CASAS Testing</u> 3:00-4:00	<b>29</b> <u>GED Instruction</u> 8:30am-12:30pm <u>How to Get and Keep a Job</u> 1:30pm—2:30pm	<b>30</b> <u>GED Instruction</u> 8:30am-12:30pm <u>Writing Resumes</u> 1:30pm—2:30pm	<b>31</b> <u>GED Instruction</u> 8:30am-12:30pm <u>Job Search</u> 1:30pm—2:30pm	

**Next Generation Zone— Workshop Calendar**  
130 South Arthur Street  
Spokane, WA 99202 509-532-3113  
For more information visit Next Gen Zone web site:  
[www.nextgenzone.org](http://www.nextgenzone.org)

**2 Week Plan Start Date** \_\_\_\_\_

- Attend GED classes 8 hours per week for 2 weeks. (Circle on the calendar)
- Attend 2 Workshops (Circle on the calendar)
- What jobs are you interested in, or have experience doing?

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**OR**

- How can we help you today?  
GED  
Washington Occupational Information Service  
Training  
Job



"WorkSource is an equal-opportunity partnership of organizations that provide employment and training services. Auxiliary aids and services are available upon request to people with disabilities."

# **Trade Act Assistance (TAA)**



## Trade Act Assistance

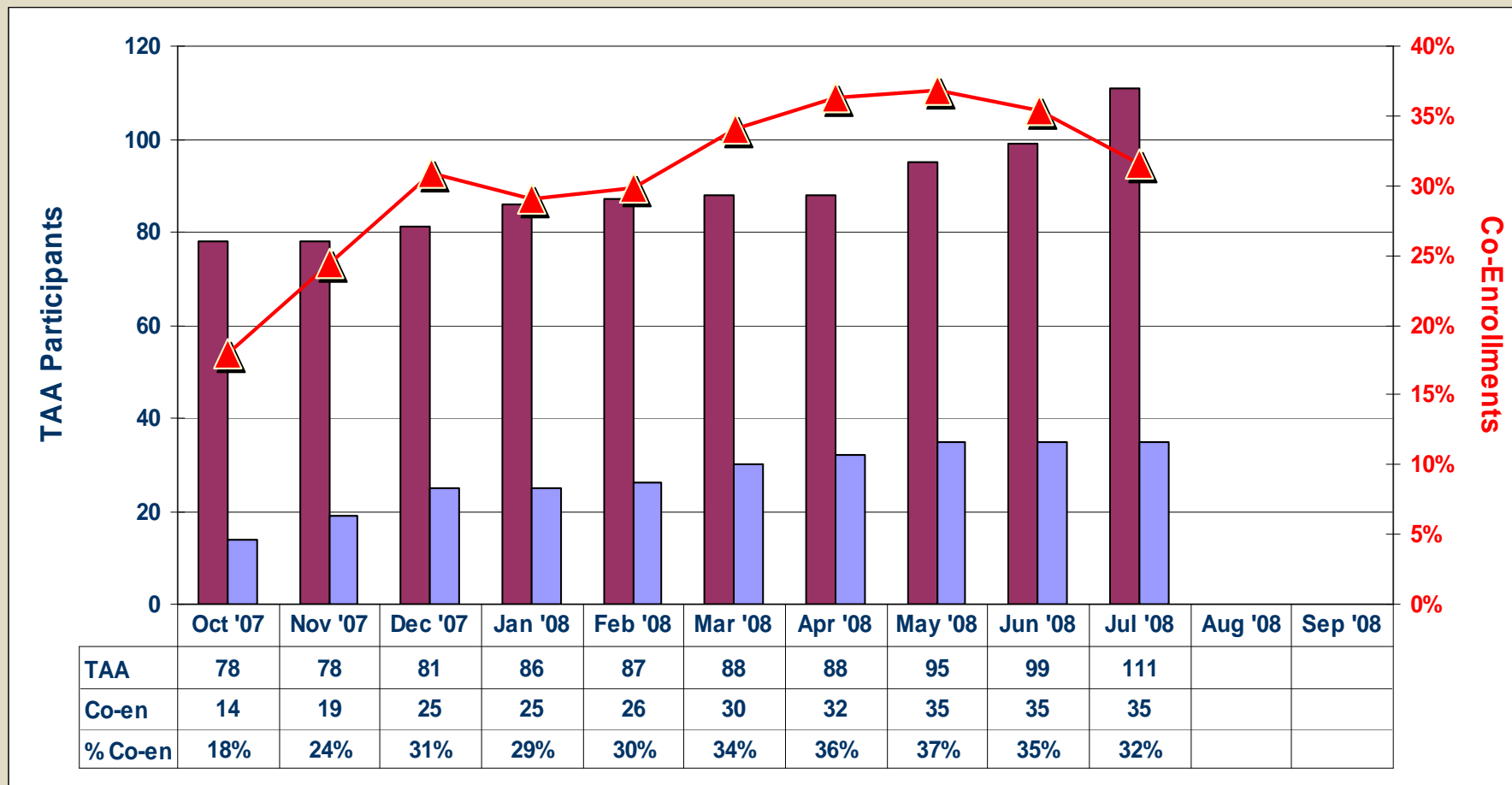
# TAA Fiscal 07 Wage Performance

## 10/01/07 to 09/30/08

	Oct '07	Nov '07	Dec '07	Jan '08	Feb '08	Mar '08	Apr '08	May '08	Jun '08	Jul '08	Aug '08	Sep '08
<b>Total served</b>	78	78	81	86	87	88	88	95	99	111		
<b>Employed at exit</b>	8	11	18	20	21	23	26	30	30	41		
<b>Pre-wage average</b>	\$28.63	\$29.27	\$26.96	\$26.57	\$25.94	\$25.56	\$24.95	\$23.85	\$23.88	\$23.03		
<b>Post-wage average</b>	\$25.41	\$24.72	\$24.16	\$24.15	\$23.54	\$23.49	\$23.22	\$22.47	\$21.91	\$20.77		
<b>Wage recovery goal</b>	86%	86%	86%	86%	86%	86%	86%	86%	86%	86%		
<b>Actual recovery %</b>	88.8%	84.5%	89.6%	90.9%	90.7%	91.9%	93.1%	94.0%	92.00%	90.00%		
<b>Attained recognized credentials</b>	3	5	11	12	13	14	15	17	18	29		
<b>Training related placements</b>	4	6	10	11	12	13	14	15	16	23		
<b>Average weeks on program</b>	42	61	77	74	74	71	73	75	78	92		
<b>Types of training</b>												
<b>Business Services</b>	1	3	3	4	4	4	5	7	7	7		
<b>Healthcare</b>	2	3	5	5	6	6	6	8	8	8		
<b>Manufacturing</b>	1	1	2	2	2	2	2	2	3	5		

## Trade Act Assistance

# TAA Fiscal '07 Co-Enrollments With WIA Dislocated Workers 10/01/07 to 09/30/08



# WORKFIRST

## Comprehensive Evaluations

### Comprehensive Evaluations Scheduled 01/28/08 - 06/30/08

	Jan.	Feb.	Mar.	Apr.	May	June	YTD
Parents Assessed at WorkSource	286	259	278	306	278	256	1663
Parent Interpretations	282	249	274	292	270	241	1608
Percent of Completed Interpretations	99%	96%	99%	95%	97%	94%	97%
Recommended Job Search only	151	127	139	158	137	140	852
Recommended Job Search w/Training	63	52	64	73	66	58	376
Recommended Job Search w/employment	2	4	4	3	7	6	26
Percent Recommend for any Job Search	76%	73%	76%	80%	78%	85%	78%
Enrolled In Job Search	184	136	143	212	159	200	1034
Recommended for Training only	21	23	29	13	18	17	121
Recommend for Training (CJST)	14	4	12	6	0	3	39
Recommend for Training w/employment	3	4	3	1	3	2	16
Percent Recommend for any Training	36%	33%	39%	32%	32%	33%	34%
Recommended for CJ	9	10	9	6	10	5	49
Dealing with Issues	18	12	11	22	18	10	91

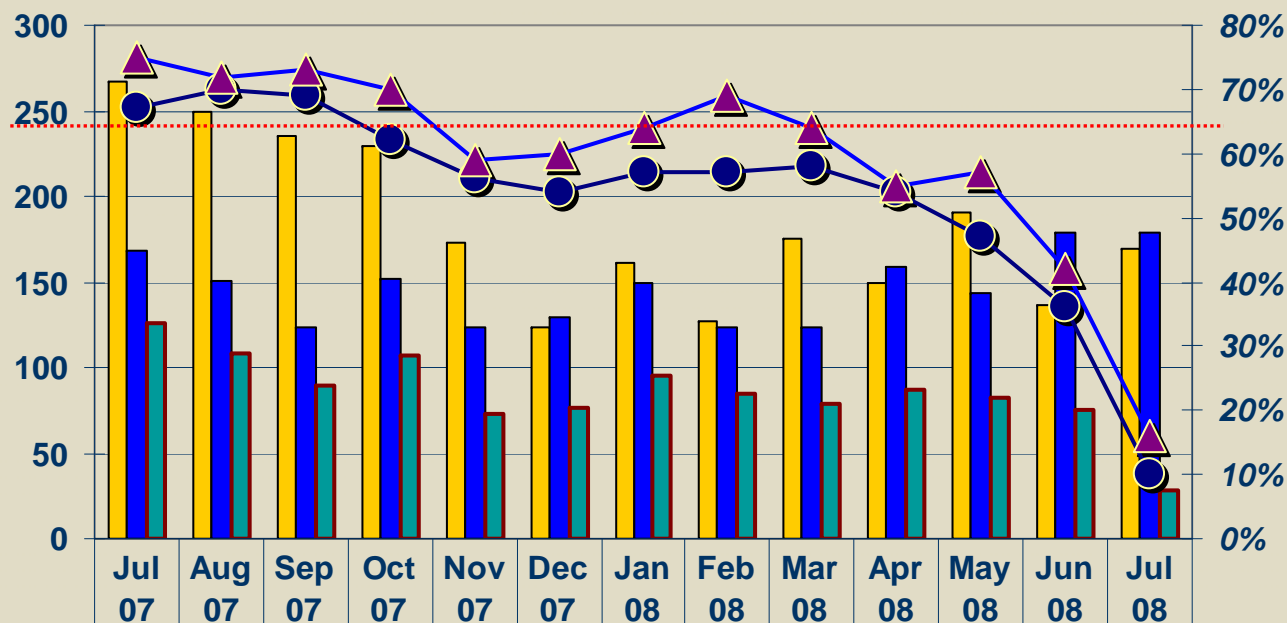


# WorkFirst

## Entered Employments PY 07 & 08

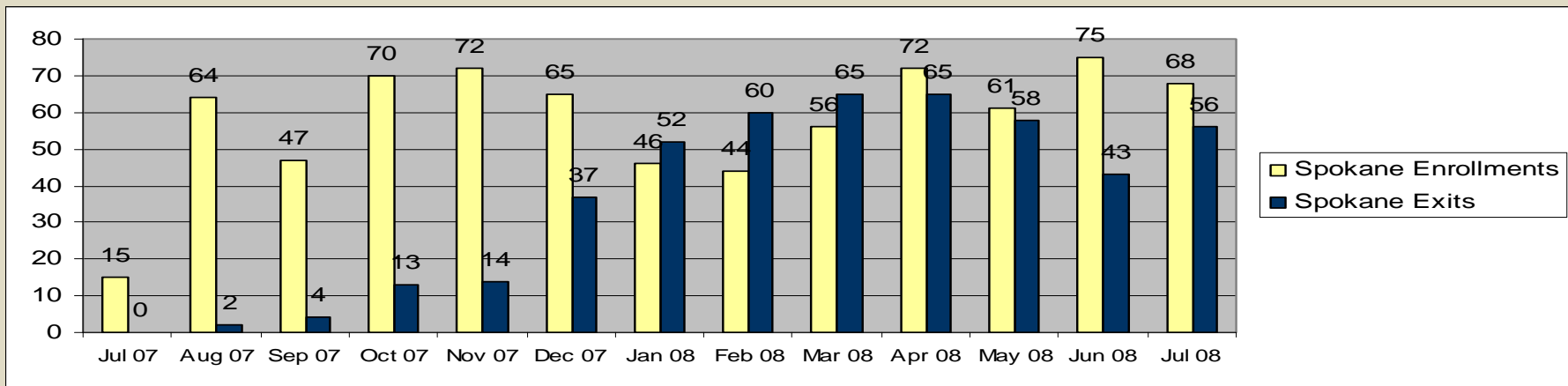
**Entered Employment Goal: 67%**

**YTD Average for Spokane: 68%**

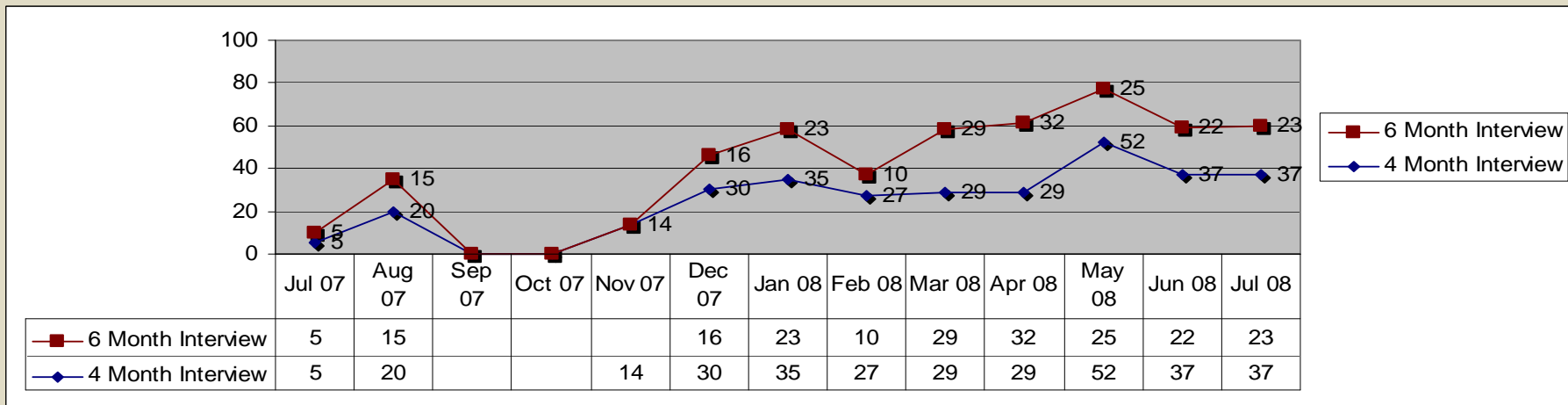


E-JAS Entered Employment	267	249	235	230	173	124	161	127	175	150	191	137	170
GMAP Cohort	168	151	123	152	124	129	149	124	123	159	144	179	179
GMAP Entered Employment	126	108	90	107	73	77	95	85	79	87	82	75	28
State %	67%	70%	69%	62%	56%	54%	57%	57%	58%	54%	47%	36%	10%
Spokane %	75%	72%	73%	70%	59%	60%	64%	69%	64%	55%	57%	42%	16%

# WorkFirst Career Services

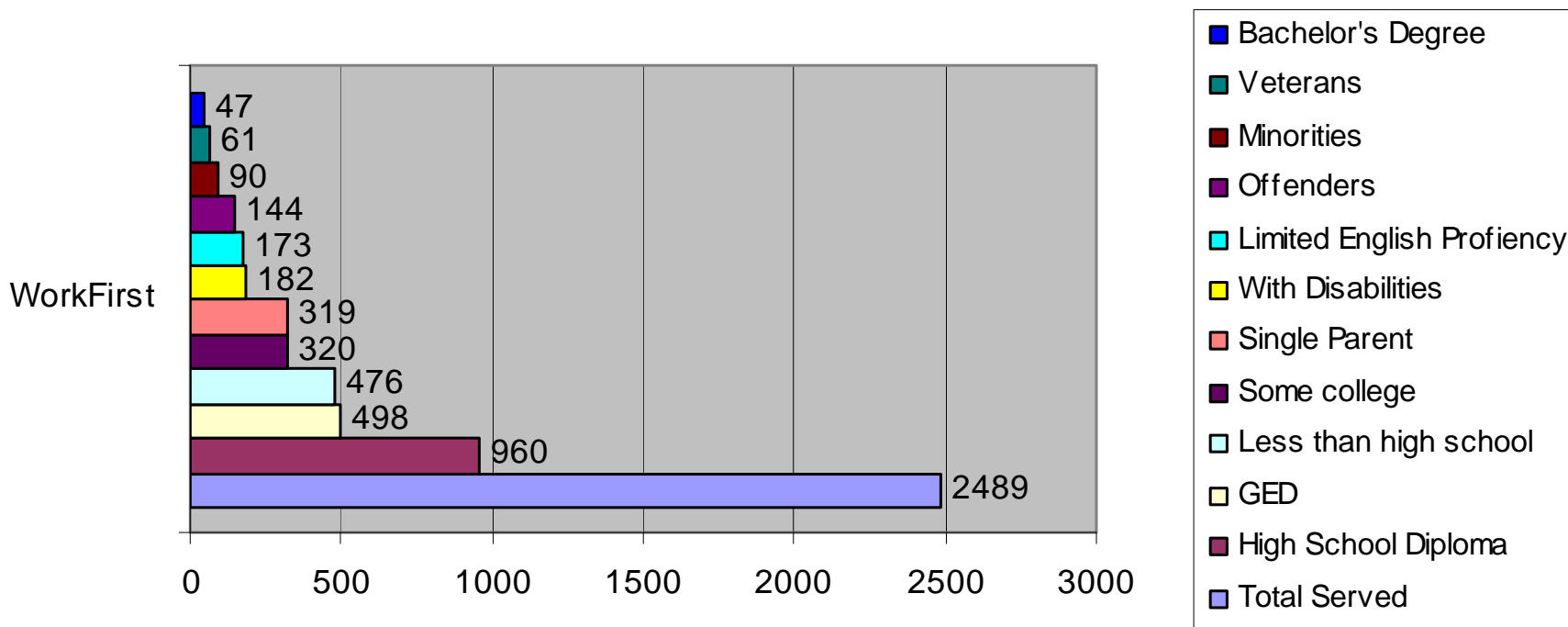


Year To Date: Enrollments –775, Exits – 469



Year To Date: 4-Month – 290 6-Month - 180

# WorkFirst Demographics PY07



# **BUSINESS SOLUTIONS**

## Spokane WDA

## Spokane Industry Cluster Initiative: connecting job seekers with employers showing growth

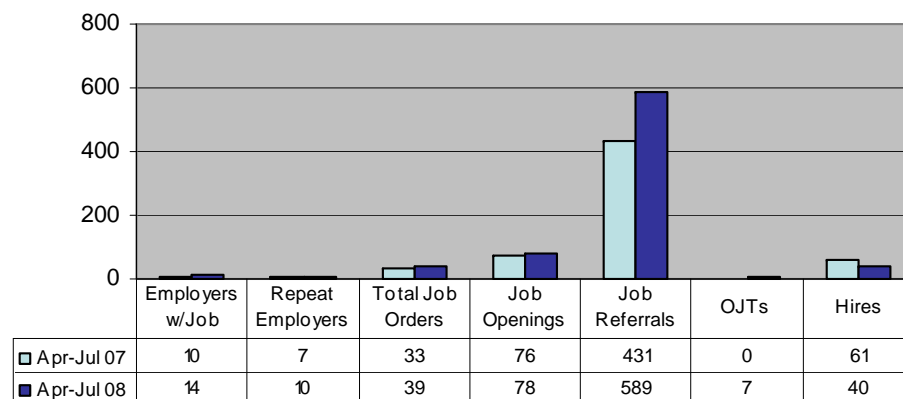
### Targeted Industry - Manufacturing

- Manufacturing cluster identified by the Workforce Development Council
- One of the leading industries in terms of new job growth
- Fourth highest paying jobs, easy entry and paid benefits
- Goal – Increase business contacts with manufacturing employers and create opportunities for job seekers and assist employers in developing their workforce

### Analysis:

- 46 of the manufacturing employers stated they anticipate hiring within the next year.
- As of April 2008, 16 of the manufacturing employers had a WS job order and 16 had a WA job order.
- Of the 16 employers that had a WA job order, 11 of the job orders were new WA job orders and 5 of those employers had more than one job order listed.
  - Rolled Steel Products – 3
  - Goodrich – 2
  - ProtoTech – 4
  - Kaiser – 6
  - Pyrotek – 2
- As of April 2008 there have been 6 new OJTs, one was as a result of a WS job order and the others were WA job orders.

### Manufacturing Initiative



### Strategies:

- Follow up with the 46 employers on a quarterly basis to develop OJTs and WA job orders
- Establish plan to complete Health Care Initiative within the next quarter
- Implement best practices regarding Workforce Development in the Health Care Industry
- Develop levels of service and conduct market analysis to target industry specific skills gaps in partnership with the WDC and the Regional Labor Economist

# **DIVISION OF VOCATIONAL REHABILITATION (DVR)**

# DVR Information

## **Eligibility:**

A DVR Counselor determines if an individual meets the following criteria:

1. The individual has a physical, mental or sensory impairment that results in a substantial impediment to employment;
2. The individual requires vocational rehabilitation (VR) services to prepare for, get or keep a job that matches his/her strengths, resources, priorities, concerns, abilities, capabilities, interests and informed choice; and
3. The individual is capable of working as a result of receiving VR services.

## **Individual Plans for employment (IPEs):**

The IPE is a form that documents important decisions the DVR customer and VR counselor make about vocational rehabilitation services. Documented decisions include, but are not limited to:

- Employment goal
- Major steps needed to accomplish employment goal
- What the DVR customer is responsible for to accomplish each step of the plan
- Agreed upon terms and conditions between the DVR customer and VR counselor for continued support from DVR

## **Closure – Rehabilitated:**

- Achieved an employment outcome as described in the IPE
- Maintained employment for at least 90 days to ensure stability of employment
- Agrees with the VR counselor that the employment outcome is satisfactory

## DVR Goals

### PY 08 Goals

#### Individual Plans for Employment:

Each Vocational Rehabilitation Counselor is to write 23

#### Percentage of plans written within 120 days:

80% of IPEs are to be written within 120 days of eligibility

#### Number of customer cases closed as Rehabilitated:

The goal is 22 rehabilitated closures per VRC

#### Rehab Rate:

Rehab Rate goal is 60%

# VETERANS SERVICES



# **EMPLOYMENT SERVICES**

## Services for customers w/a disability

**Situation:** Customers w/ a disability expect and need welcomed, helpful and easily accessible services at WorkSource Spokane

**Analysis:** Disability services at WorkSource must be marketed as user friendly, visible, helpful and easily accessible for disabled customers.

**Strategic Goal:** “Customer friendly services” for customers w/a disability leading to positive employment and/or training outcomes, and overall community awareness.

Customers w/a disability				Navigator staff activities			
	Served	Placement Goal	Placed on Jobs	Employer Connections	School Visits	Staff Training	CBO Visits
Jul	134	18	13	2	0	1	9
Aug		18					
Sep							
Oct							
Nov							
Dec							
Jan							
Feb							
Mar							
Apr							
May							
Jun							
<b>Total</b>	<b>134</b>	<b>216</b>	<b>13</b>	<b>2</b>	<b>0</b>	<b>1</b>	<b>9</b>

### WorkSource Spokane disability data: July '08

#### Top 10 Services received by customers with a disability:

1. Job Referral – 105
2. Staff Assisted Job Match - 96
3. Job Search and Placement Assistance – 84
4. Unemployment Assistance - 44
5. Labor Market Information -43
6. Initial Assessment - 41
7. Employment Referral - 40
8. Module 1- Orientation to WorkSource Svcs - 29
9. Activity Planner – 18
10. Job Search Review - 17

### Action Plan:

- Disability Navigator staff and DAT analyze initial service delivery path to customers w/a disability
- Implement customer survey
- Initiate necessary changes
- Conduct additional customer survey with same customers
- Monitor Entered Employment and Enrolled In Training Reports
- Market WorkSource Disability Services to CBOs, Schools and Employers serving customers with a disability
- Perform retention follow up

## Employment Services Activity Analysis

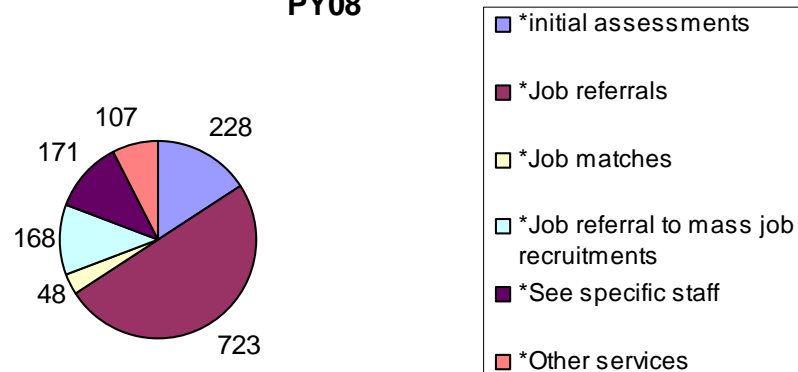
**Situation:** Need to evaluate customer wait times plus effectively communicate customer needs to Employment Services staff via the Request for Services (RFS) screen

**Analysis:** Customer wait times appear to be excessive (beyond 15 minutes); an easier, standardized method of identifying customer need on the RFS screen is desired.

**Strategic Goal:** Provide efficient and timely employment services to job seekers, and communicate customer need via the RFS screen.

### Services Requested through Request for Services

PY08



\*seekers could have received multiple services at one time

### Avg wait per person by day in minutes

Day of week	July
Monday	14
Tuesday	13
Wednesday	12
Thursday	13
Friday	16

### Action Plan:

- Finalize standardized data entry instructions for the RFS screen to be used by all Information desk staff.
- Establish baseline of expected wait time and services provided to create goals
- Monitor wait times use; information to staff employment services appropriately to meet the needs of the job seekers, while coordinating lunches, workshops, etc.
- Assign backup staff in Employment Services for peak customer periods (including lunch).

## Request for Services draft matrix

SKIES Code (enter in comments section)	Service	Service Description
1	Initial assessment	Indicates the seeker is in SKIES, but has not had an initial assessment and he/she has completed our “needs assessment” package
2	Job referral	Seeker is already in SKIES, with a current assessment and he/she needs to be screened for a referral to a specific job order
3	Resume assistance	Seeker is already in SKIES and requires assistance with his/her resume
4 (staff person’s 1 <sup>st</sup> name)	See a specific staff person	Seeker needs to see a specific staff person (enter 4 and staff person’s 1 <sup>st</sup> name in parentheses) i.e. 4 (David)
5	Update assessment or registration	Seeker is in SKIES, but needs to update assessment or registration information prior to receiving job referral
6	Job referral to Mass recruitment	Seeker needs referral to mass recruitment employer, seeker may or may not have a current SKIES registration (enter 6 and the name of the employer in parentheses) i.e. 6 (Triumph)
7	New registration	Indicates the seeker is not in SKIES and he/she has completed our “needs assessment” package, usually occurs on seeker’s first visit to the WorkSource Center
8	Job match	The seeker indicates he/she would like to know about available jobs for their skill set
00 (reason)	Other	Seeker’s need is not listed above (enter 00 and what the other reason is in parentheses) i.e. 00 (speak with someone regarding a donation)

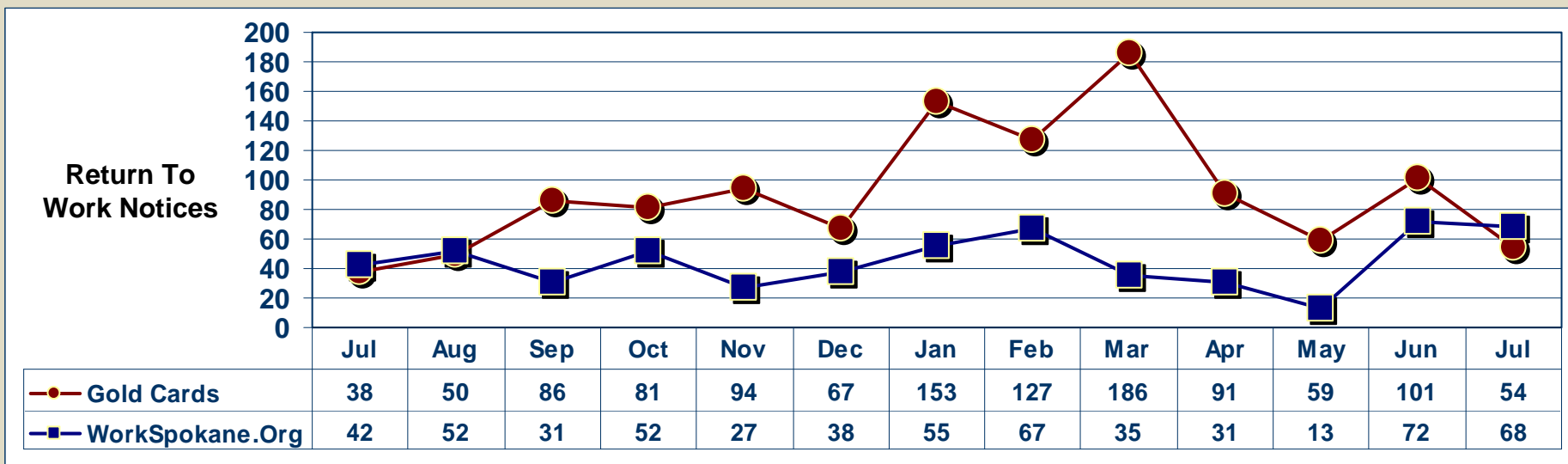
## Employment Services

### Return to work notices received from customers.

Notices received via Gold Cards YTD: 1,187

Notices received via WorkSpokane.Org YTD: 583

**Total notices received :1,770**



# Performance Outcomes Spokane & Statewide

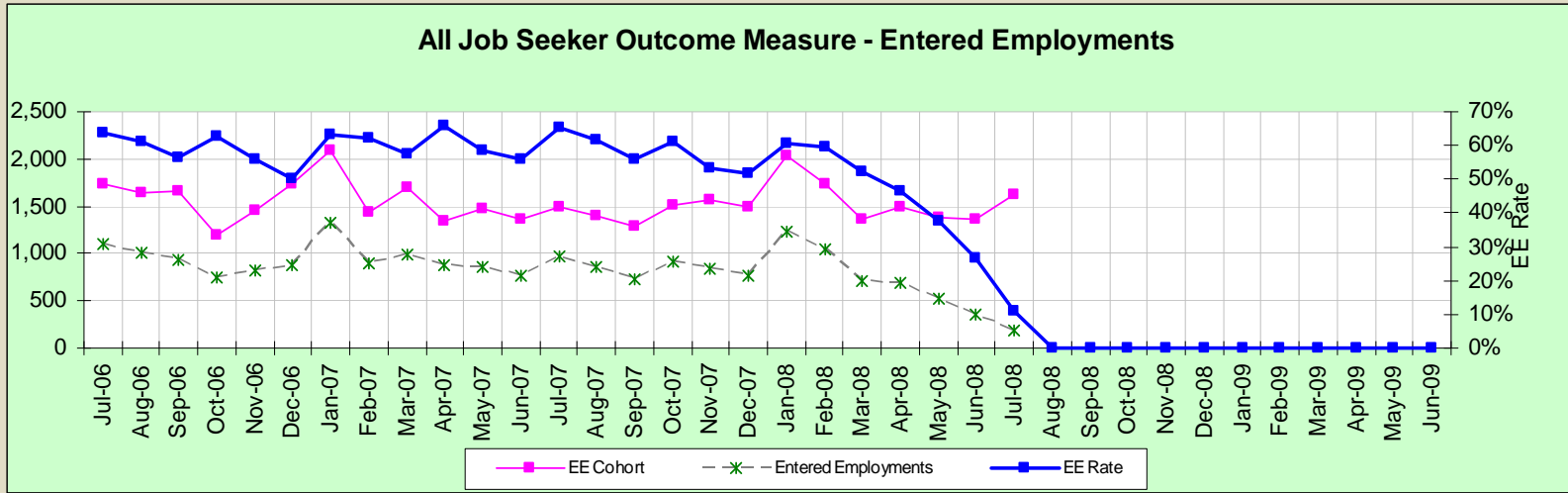


**Employment  
Security  
Department**

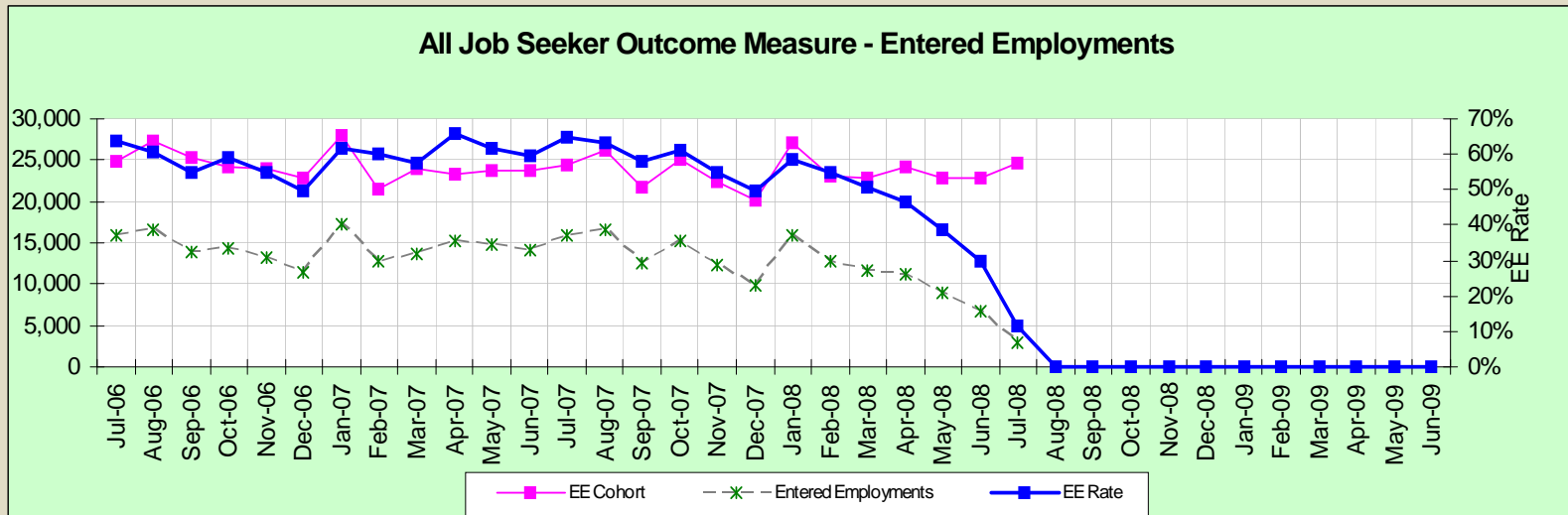
WASHINGTON STATE

# All Jobseeker Entered Employment

## Spokane

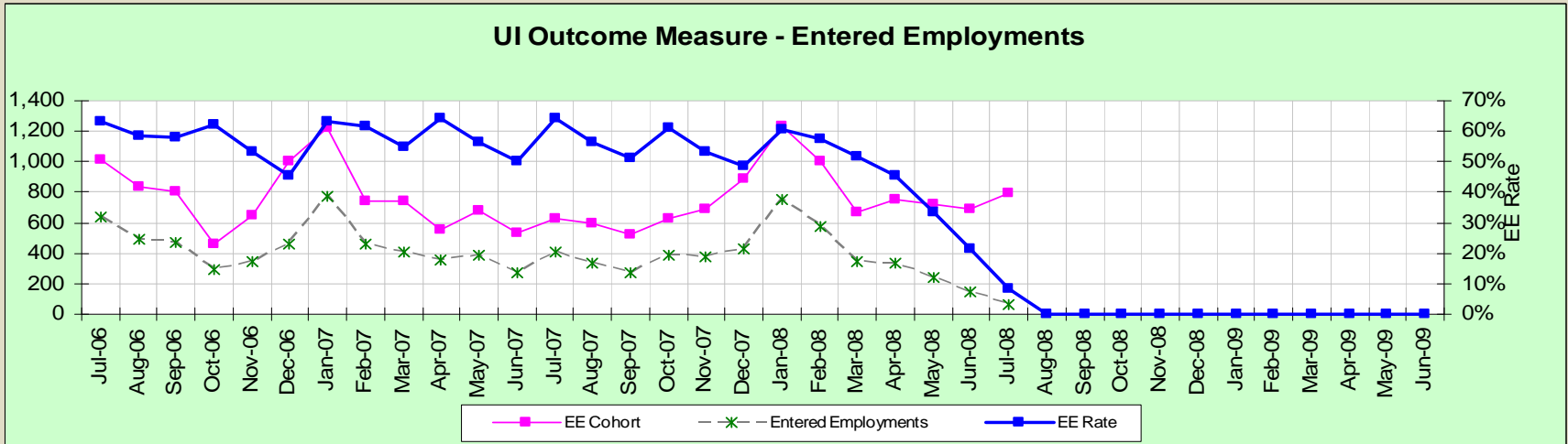


## Statewide

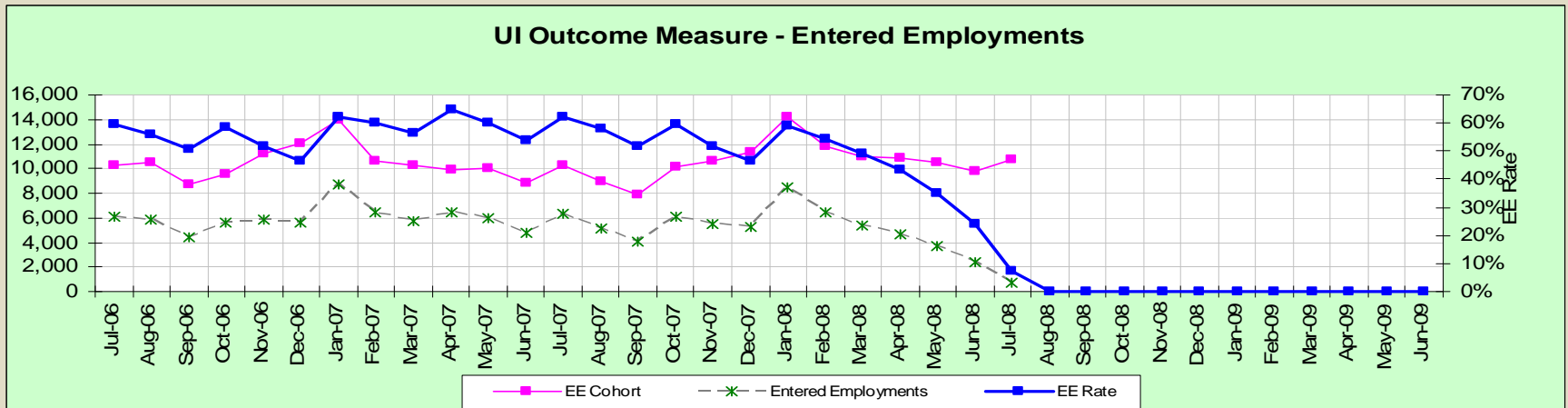


# UI Entered Employment

## Spokane

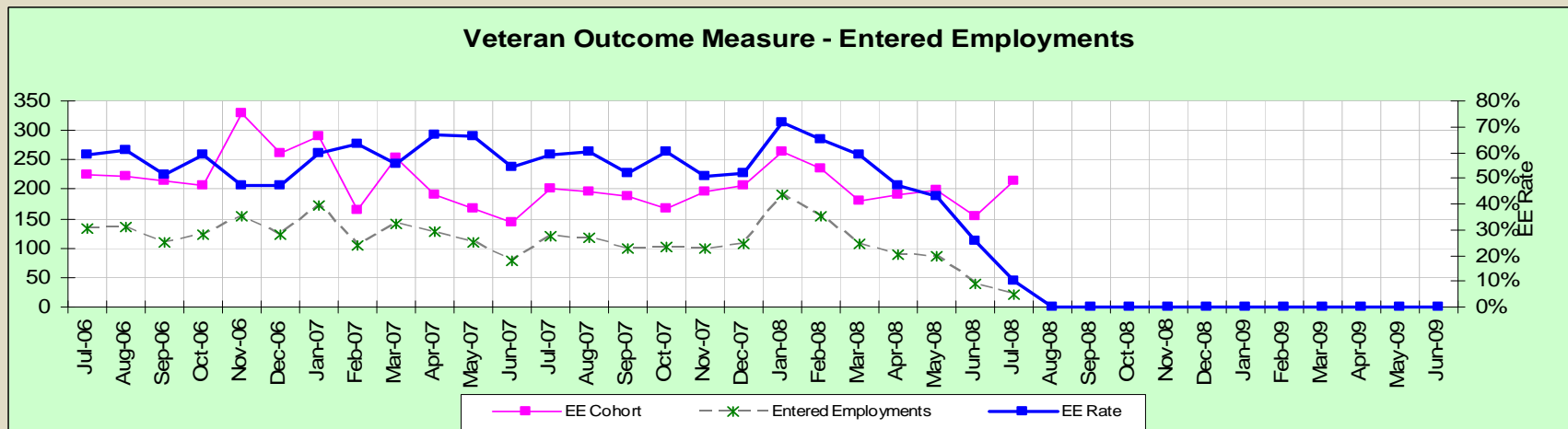


## Statewide

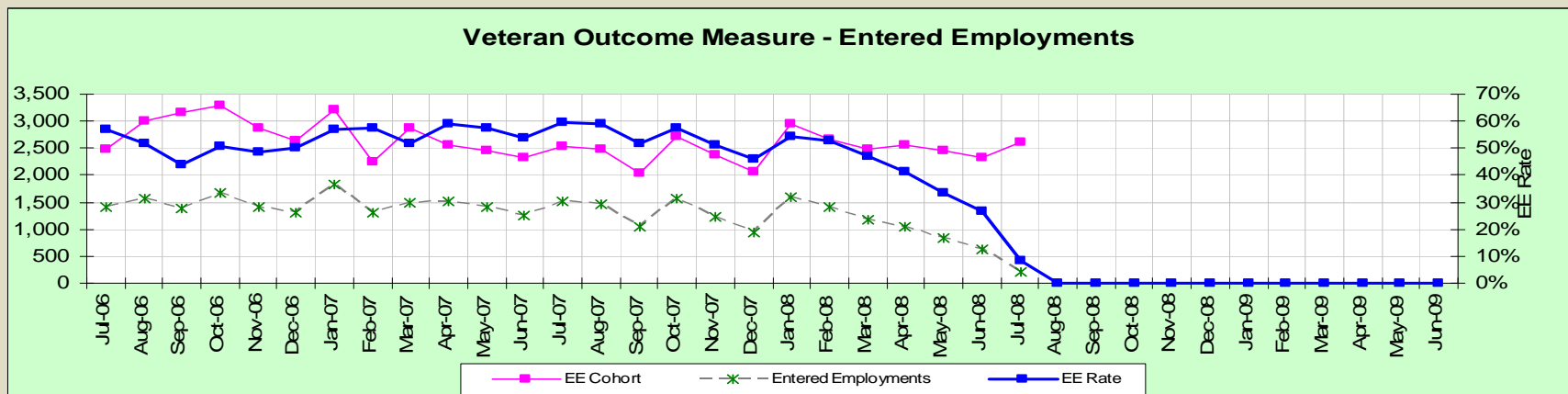


# Veteran Entered Employment

## Spokane

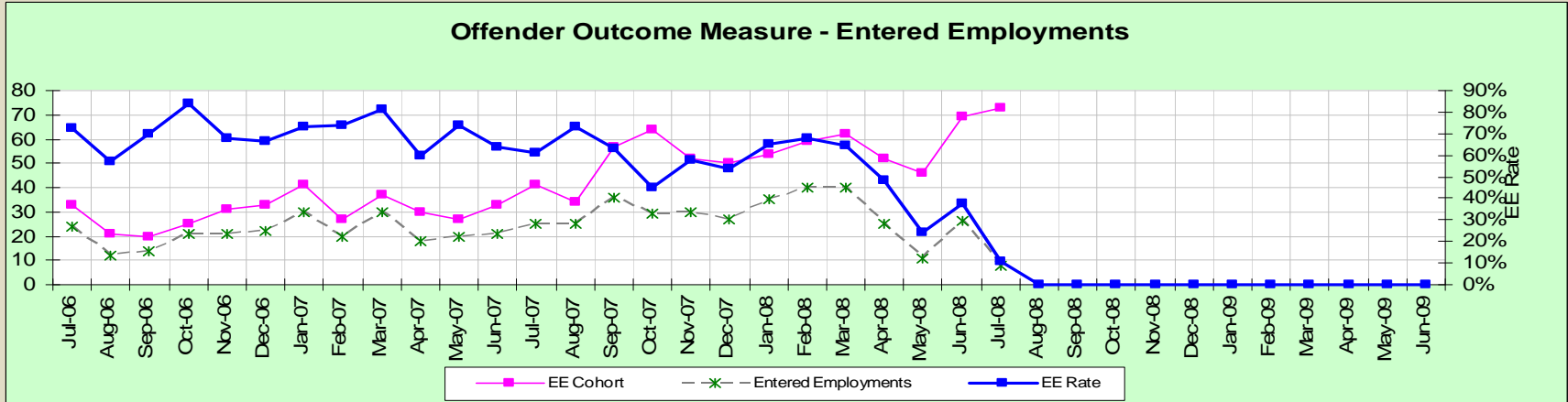


## Statewide

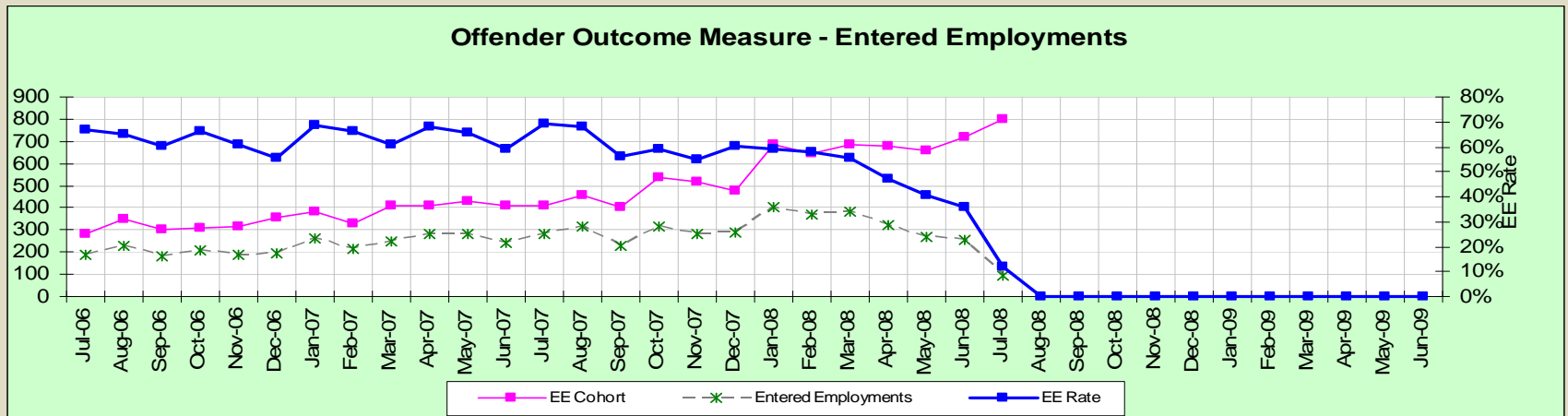


# Offender Entered Employment

## Spokane

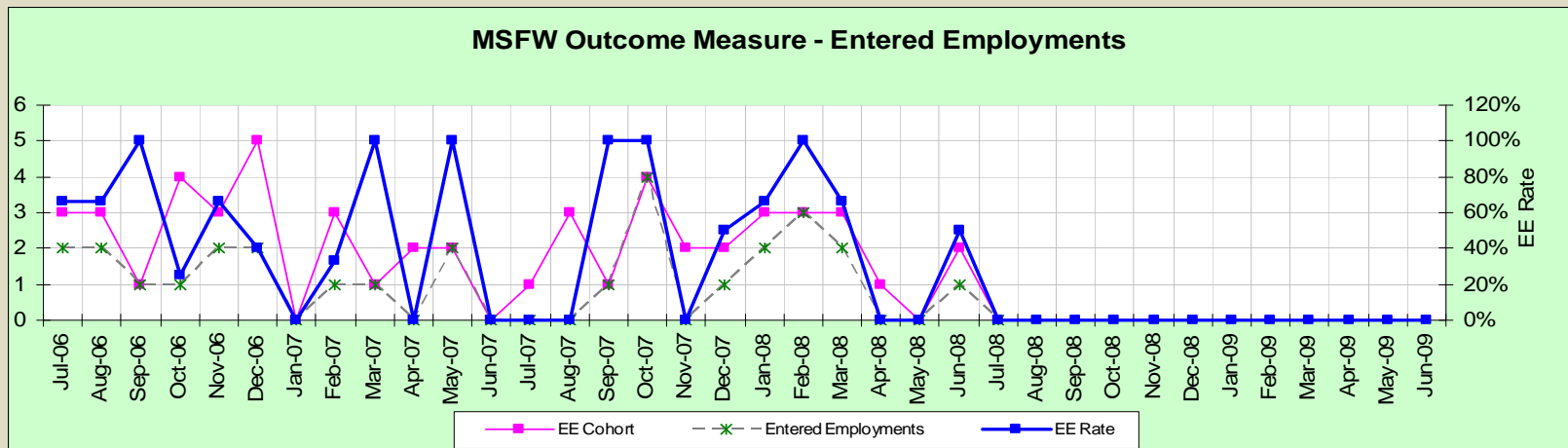


## Statewide

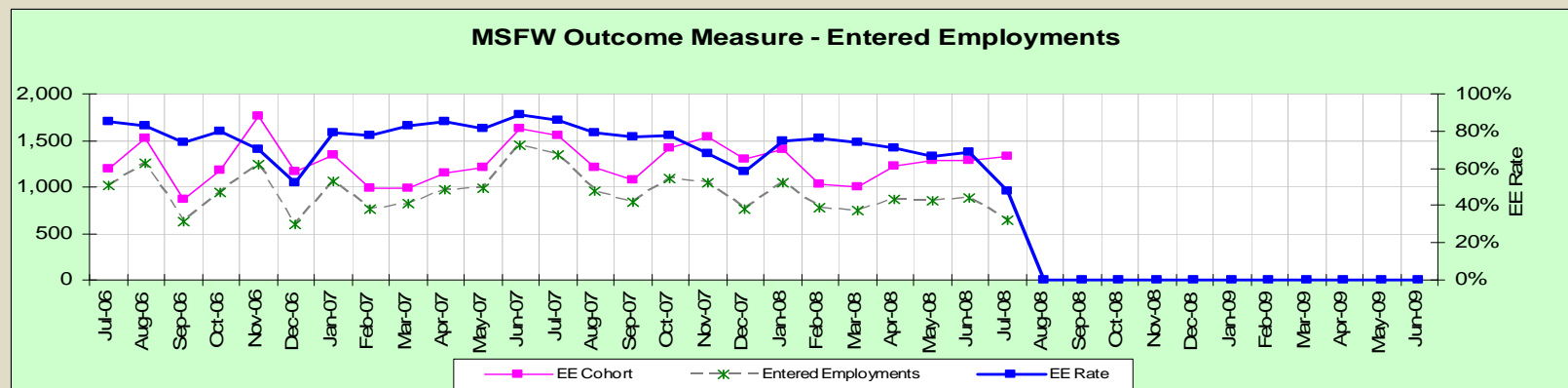


# MSFW Entered Employment

## Spokane



## Statewide



# **Thank You!**

**See you at the next GMAP ~**

**September 26, 2008**