

## Measure Next Gen Zone Progress and Success 2010-2011

<b>Know Youth Needs in a One Stop – Next Gen Zone</b>	<b>Measures:</b>
<b>Future Goal:</b> Programs and services offered within the Next Gen Zone are reflective of the needs and desires of its customers.	
Objectives: <ul style="list-style-type: none"> <li>1. Increase youth customer and employer satisfaction.</li> <li>2. Design a process for consistently collecting meaningful customer feedback.</li> <li>3. Develop a “Basic Needs Assessment” for youth.</li> </ul>	
<b>School to Work Transition</b>	<b>Measures:</b>
<b>Future Goal:</b> Youth are aware of opportunities and/or assistance with transitioning from (1) school to work, (2) school to postsecondary training, and (3) school/postsecondary to careers.	
Objectives:	
<b>Sustain the Next Gen Zone as a Youth One-Stop</b>	<b>Measures:</b>
<b>Future Goal:</b> A true one-stop with right partners in the center, and partners contributing to financial stability of the center.	
Objectives:	
<b>Youth Volunteer Opportunities</b>	<b>Measures:</b>
<b>Future Goal:</b> Young adults in Spokane County are knowledgeable about why volunteering is a great career development tool and how to connect with volunteer opportunities.	
Objectives:	